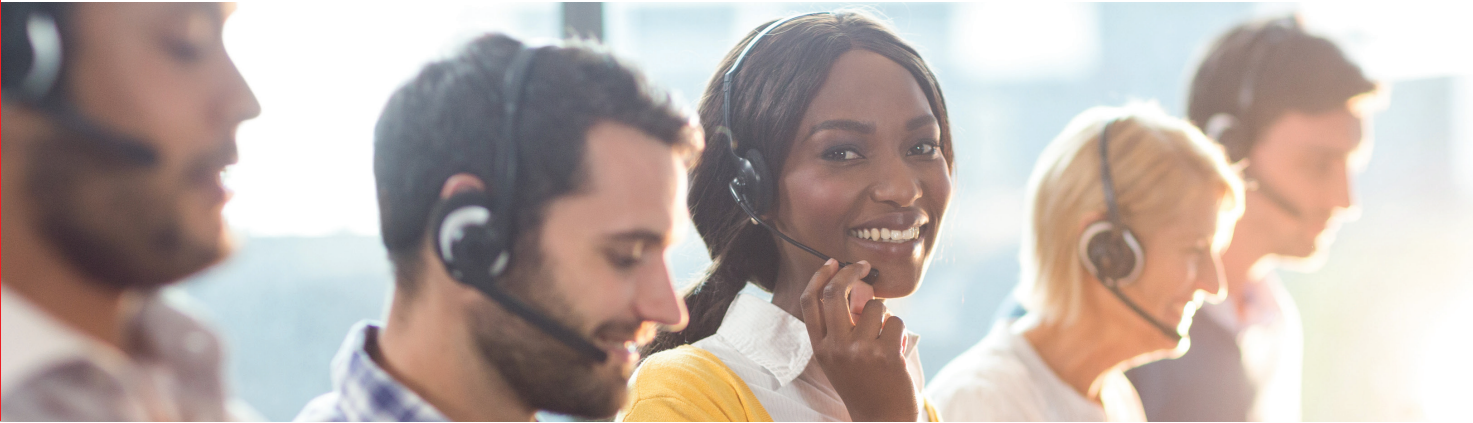


Data and Call Centers

Infrastructure. Experience. Reliability.

As technology evolves and customer expectations change, Southeast Mississippi is prepared to meet your expanding data and contact center needs.



Competitive Advantages

- Mississippi is a right-to-work state with a supportive business climate, aggressive incentives and expedited environmental permitting.
- Understanding that reliability is of paramount importance, Mississippi Power's Business and Industry Services team is devoted to superior customer service with regards to enhanced reliability, power quality and secondary generation solutions.
- Mississippi Power offers superior reliability, world-class customer service and customizable rates.

Trained and Ready Workforce

- Southeast Mississippi is home to a skilled and motivated workforce that is supported by a network of community colleges with customized training programs.
- The newly implemented Mississippi Works program is designed to meet the workforce recruitment needs of current and prospective businesses.
- Existing call centers have partnered with local community colleges to develop customer service programs customized to meet their specific needs.



Data Center Incentives

Mississippi offers a Data Center Incentives Program that provides enhanced tax incentives for companies that store, manage, process or manipulate data. Companies may qualify for a state sales tax exemption for the purchase of new and replacement computing equipment and software if they create 20 jobs that pay 125% of the state average wage and make a \$20 million investment.

Keeping Your World Connected

- Southeast Mississippi offers a robust network of fiber connectivity to meet the increasing technology demands of call centers and data centers.
- The region offers a vast inventory of industrial sites and buildings, including sites that meet strict development criteria through Mississippi Power's Project Ready® certified sites program.
- AT&T has made significant investment into Mississippi's fiber infrastructure and has partnered with communities on certified "Fiber-Ready" industrial parks.
- The Navy relies on Mississippi's strong fiber network by operating one of the Department of Defense's largest supercomputers at Stennis Space Center on the Mississippi Gulf Coast.
- The Department of Homeland Security's data management suppliers are located at the National Center for Critical Information Processing and Storage operated by NASA's Shared Services Center at Stennis Space Center.

Leading Data and Call Centers in Southeast Mississippi

Call Centers

- AT&T
- Maximus
- iQor
- Mississippi Power
- Regions Bank
- SilverCare

Data Centers

- Coast Electric
- Hancock Bank
- Stennis Space Center
 - > Naval Research Laboratory
 - > U.S. Department of Homeland Security

